

June 28, 2024 DR-4783-WV FS 009 FEMA News Desk: 215-931-5597 <u>FEMAR3NewsDesk@fema.dhs.gov</u> **Appealing FEMA's Decision**

Applicants who disagree with FEMA's decision on the amount of assistance awarded may submit an appeal letter and supporting documents.

What to Include in Your Appeal

The appeal letter should be a written and signed document explaining why you disagree with the decision and reasons for appealing.

Each document submitted should include your name, disaster number, and FEMA registration number on all pages you send to FEMA.

You can also provide supporting documents with your appeal, such as contractors' estimates or insurance settlements.

The appeal must be postmarked **within 60 days** of the date of the determination letter FEMA sent you. An appeal letter and supporting documents may be submitted to the agency via a FEMA online account or by mail or fax.

There are a few different ways you can provide FEMA with your receipts:

- Bring them to a Disaster Recovery Center and a FEMA specialist can help you upload them to your registration. Visit the <u>FEMA DRC Locator</u> (egateway.fema.gov/ESF6/DRCLocator) for more details on DRCs open in West Virginia.
- Upload them yourself on DisasterAssistance.gov or on the FEMA mobile app.
- Mail them to FEMA at P.O. Box 10055 Hyattsville, MD 20782-8055.
- Fax them to 1-800-827-8112 and mark Attn: FEMA on the fax sheet.

If you have questions about your letter or how to appeal, call the Disaster Assistance Helpline at 800-621-3362 or visit a Disaster Recovery Center. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

For more information on West Virginia's disaster recovery, visit <u>emd.wv.gov</u>, <u>West Virginia Emergency Management</u> <u>Division Facebook page</u>, <u>www.fema.gov/disaster/4783</u>, and <u>www.facebook.com/FEMA</u>.

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FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).