



FEMA

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Media Advisory

Public Service Announcements and Other Video Resources Available in West Virginia

CHARLESTON, W.Va. – FEMA has developed three Public Service Announcements (PSAs) to share information with survivors of the April 2-6 severe weather that impacted individuals in Boone, Cabell, Fayette, Kanawha, Lincoln, Marshall, Nicholas, Ohio, Putnam, Wayne and Wetzel counties.

The PSAs and associated b-roll are video resources that are broadcast ready and available for use until July 22, 2024.

The PSAs can be accessed at:

- https://drive.google.com/drive/folders/1ID_YS60DQVesftZebVtDdFWTUdGaMFC8?usp=drive_link

Additional resources and information can be found at:

- [4783 | FEMA.gov](https://www.fema.gov/4783)

Individuals affected by the April 2-6 severe storms, straight-line winds, tornadoes, flooding, landslides and mudslides in Boone, Cabell, Fayette, Kanawha, Lincoln, Marshall, Nicholas, Ohio, Putnam, Wayne and Wetzel counties can apply for assistance from FEMA. **The Individual Assistance registration deadline is July 22, 2024.**

PSA messages include:

- Residents who sustained storm-related property damage should register with FEMA. To do so, survivors can:
 - Visit DisasterAssistance.gov.
 - Download the FEMA App.
 - Call the FEMA Helpline at 800-621-3362.
 - In-person assistance will be available soon for survivors at Disaster Recovery Centers and in neighborhoods visited by Disaster Survivor Assistance teams.
- Help is available in most languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.
- West Virginia residents can also visit a disaster recovery center for help with their applications. Visiting a DRC to apply for assistance takes about 15 minutes. Specialists at the DRCs can also help with uploading documents, answering questions about letters or messages you may have received from FEMA, and providing you with status updates.
- After a disaster, scam artists, identity thieves and other criminals often attempt to take advantage of disaster survivors. Survivors may be contacted by scam artists posing as disaster workers who are seeking money for

services. Federal, state, and local disaster workers do not solicit or accept money and they will always have an official laminated photo id badge.

- Scams can take different forms including phone calls, texts, mail or email, websites, or in person. Report any suspicious activity by calling the FEMA disaster fraud hotline at (866)-720-5721.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](#), www.fema.gov/disaster/4783, and www.facebook.com/FEMA.

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FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).